**Please return your goods to:**

**Validate Returns
Unit 16, The Howard Centre, Howardsgate, Welwyn Garden City,**AL8 6HA.

**RETURNS FORM**

Please fill out this returns form and include it in the parcel with the item(s) you would like to return.

|  |  |
| --- | --- |
| ORDER NO. | EMAIL |
| NAME | TELEPHONE |
|  |  |

Please fill out the below and supply a reason code.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| PRODUCT NAME | SKU CODE | QTY | RETURN | REASON CODE |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

|  |  |
| --- | --- |
| **RETURNS INFO** | **REASON CODES** |
| * We offer a ‘60 Days from date of receipt’ returns policy.
* All items must be returned in the exact condition received, unworn, labels still attached and packaged.
* Pack the items to be sent back securely in suitable protective packaging, together with the completed returns form
* Post your item to the address on the top of this returns form and keep the tracking receipt as proof of return
* Please retain proof of postage until it has been confirmed that your refund has been processed.
* Once we have received your package, please allow up to 5 working days for your refund to be processed and issued.
* Items returned outside of the 60 Day period will not be accepted. The item(s) will then be returned to you and an invoice issued.
 | 1. Too Large
2. Too Small
3. Looks different to online image
4. Poor quality/faulty
5. Incorrect Item received
6. Incorrect Item ordered
7. Other – Please specify below
 |