|  |  |
| --- | --- |
| Returns slip |  |
| Name and address |  |
| Order number |  |
| Reason for return |  |
| Exchange or refund |  |

**UK RETURN & REFUND POLICY**

* Orders must be returned within 60 days of receipt
* The products must be in their original packaging, with all tags and in original condition
* Returns are at Customer expense

**Return method:**

* Pack the items to be sent back securely in suitable protective packaging, together with the completed returns form
* Bring your item to any return point of your choice and keep the tracking receipt as proof of return
* Please retain proof of postage until it has been confirmed that your refund has been processed
* Please note that items sold Tidal Rave cannot be returned to Mountain Warehouse stores

**Please return to:**

Hotsnap Ltd

Liferaft House

Burnham Business park

Burnham on Crouch

CM0 8TE

Once back a full refund will be applied to the original payment method