

NEED TO RETURN OR EXCHANGE SOMETHING?

You can return items to us within 60 days for refund. Your order must be returned to us in an unopened and unused condition. We are unable to accept returns of used products. If your order has been used, it may be sent back to you.



Please enclose a completed copy of this returns form in your return package

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| CUSTOMER NAME | |
| CUSTOMER ADDRESS | |
| ORDER NUMBER | |

| PRODUCT CODE | QUANTITY | RETURN CODE |
|---------------------|-----------------|--------------------|
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Return Codes:

- 1. Wrong item
- 2. No longer needed
- 3. Product didn't match the description
- 4. Product was damaged upon arrival
- 5. Defective product

PLEASE ENCLOSE RETURN FORM WITH PRODUCTS AND ORIGINAL PACKAGING IN A WELL-SEALED BOX.

Active Era Returns
Unit 6
West Road Industrial Estate
Billingborough
NG34 0QU

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| ADDITIONAL COMMENTS |
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