



KUKUNA EYEWEAR – RETURNS FORM

For products purchased via the Mountain Warehouse Marketplace

Order Number: _____

Purchase Date: ____ / ____ / _____

Customer Name: _____

Customer Email: _____

Customer Phone (optional): _____

Return Address:

Kukuna Eyewear Returns Department

Kukuna® Eyewear HQ

Unit 7, Daddon Moor

Clovelly Road Industrial Estate

Bideford

EX39 3HN

Reason for Return (please tick one):

Faulty item – please describe the issue:

Incorrect item received

Item damaged in transit

Unwanted item (must be unused and in original packaging)

Other – please specify: _____

Important Notes:

- Returns must be made within the specified return period and comply with our return conditions.
- Items must be returned in their original packaging and condition unless faulty.
- Refunds and replacements are processed upon receipt and inspection of the item.

For further assistance, please contact Mountain Warehouse Marketplace Customer Support.

Thank you for choosing Kukuna Eyewear!

UK RETURN & REFUND POLICY

- Orders must be returned within 60 days of receipt
- The products must be in their original packaging, with all tags and in original condition
- Returns are free

Return method: (IF PORTAL)

- To return your order, create your freepost return label at <https://kukuna.loopreturns.com/#/>



- Pack the items to be sent back securely in suitable protective packaging
- Please retain proof of postage until it has been confirmed that your refund has been processed
- Please note that items sold by Kukuna cannot be returned to Mountain Warehouse stores