



# RETURNS FORM

Order Number : #

**\* Without your order number we cannot process your return**

PRODUCT NAME	QTY	REASON CODE	REASON FOR RETURN
			1. Incorrect item received
			2. Damaged or broken
			3. Ordered more than one size
			4. Did not fit
			5. Changed my mind
			6. Other (Please specify below)

**NOTE: ONLY OUR RETURNS DEPARTMENT CAN PROCESS REFUNDS FOR GOODS PURCHASED ONLINE**

**Orders can be returned within 60 days of delivery**

**How to return goods to us:**

Items must be returned in their original condition and packaging

Please visit Mountain Warehouse and navigate to the customer care section if you have any queries.

Upon receipt at our Returns Department, we will notify you and issue your refund within 3 working days.

**In-Excess UK Ltd  
Online Returns Department  
Anchor House,  
Netherhampton Road,  
Harnham,  
Salisbury  
SP2 8RA**

**POSTAGE  
REQUIRED**