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**Thank you for your order!**

This order was dispatched by Royal Mail.

We hope that you are happy with your purchase, but if you wish to return your order, please, fill out the return slip below, securely wrap your parcel and take your package to your nearest Post office. Returns postage is not included, so you can either purchase a returns label using this link https://send.royalmail.com (if you have a printer) or purchase a label at the Post Office. We recommend using Royal Mail Tracked 48 for peace of mind and full tracking.

If you are unhappy and wish to return your order, it must be returned within 60 days from receipt. Please note that the items must be unused and still have their original tags and packaging. This does not affect your statutory rights.

**Instructions:**

1. Complete the table below and pop it in the return parcel

2. Affix barcoded postage (can be bought online or pay at the Post Office) – please do not use stamps as it can be hard to determine the correct postage and they do not provide tracking or proof of postage.

3. Our returns address is: FreshWipes Returns, Unit 6 Stonecross Business Centre, Lewes Road, Laughton BN8 6BN

4. Keep a copy of your tracking number so that you can see when your item has arrived back at our depot.

If you have any questions, please contact Mountain Warehouse Customer Care.

Customer Name: Order Number:

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| --- | --- |
| Item Being Returned | Reason for Return |
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