



Chatham

Your Returns:

If for any reason you are not happy with our products, please return them, unworn and in their original condition, within 60 days of purchase. We will exchange the item or provide you with a full refund via the original method of payment.

UK Customers

Please use the Collect Plus returns label on the front of the form to return the goods to us. You can find your nearest drop off point by visiting www.collectplus.co.uk or by texting COLLECT and your postcode to 84555 (e.g. COLLECT EX2 8RU).

Please ensure that you request a tracking number for any returns sent to us as we cannot accept responsibility for goods which do not get received back at our warehouse.

Returns for Order Number:

I am returning the following goods in their original packaging, unworn and undamaged because of the following reasons:

Order Details

Reason Codes For Return

Sizing & Fit		Product Quality & Satisfaction		Service & Delivery	
11	Product too big	21	Product marked	31	Incorrect items received
12	Product too small	22	Product faulty on receipt	32	Arrived too late
13	Product too long	23	Not suitable		
14	Product too short	24	Does not match description		
15	Product too wide	25	Colour not as expected		
16	Generally poor fit				
17	More than I ordered for choice/fit				

OFFICIAL USE ONLY

Date Rec.	Checked by:	Faulty/Worn/Return to Stock	Credit Ref:	Exchange Ref:
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