# RETURN FORM

RETURN ADDRESS

BigGrassField

Quark Creations Limited

Unit 3 Robin Mills

Leeds Road

Bradford

BD10 9TE

* Orders must be returned within 60 days of receipt
* The products must be in their original packaging, with all tags and in original condition
* For faulty or warranty returns request us for a pre-paid returns label by contacting Mountain Warehouse Customer Care

**STEP 1**

|  |  |  |
| --- | --- | --- |
| PROVIDE PURCHASE AND PURCHASER INFO | | |
| **Name** |  | **Order Number / Reference** |
| **Address** |  |  |
| **Postcode** |  |  |

**STEP 2**

|  |  |  |  |
| --- | --- | --- | --- |
| RETURNED ITEMS | | | |
| **Part / Reference** | **Item** | **Quantity** | **Refund** |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

**STEP 3**

ADDITIONAL COMMENTS *optional*

**STEP 4**

* To return your order, you can use any suitable returns service
* We recommend services provided by one of the following RoyalMail.com, YodelDirect.co.uk or Evri.com
* For faulty or warranty returns request us for a pre-paid returns label by contacting Customer Care
* Pack the items to be sent back securely in suitable protective packaging, together with the completed returns form
* Please retain proof of postage until it has been confirmed that your refund has been processed
* Please note that items sold by BigGrassField cannot be returned to Mountain Warehouse stores