



ALFRESCO

DINING COMPANY

**RETURNS**

If you wish to return your item(s), simply fill in this returns form and send it back to us with the item(s). Please affix the return address label enclosed with your order to the outside of your parcel.

To receive a refund, your item(s) must be sent back to us within 60 days of purchase and in the original condition, original packaging and with all tags attached.

Please ensure that all items are securely packaged to prevent any damage in transit. Please allow 10 working days for us to process your refund. Please note, this may be longer during sale periods. Please retain proof of postage until it has been confirmed that your refund has been processed. When your return is complete, you'll receive a confirmation email.

NAME: \_\_\_\_\_ EMAIL: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

PHONE: \_\_\_\_\_ ORDER NUMBER: \_\_\_\_\_

**REASON CODE:** Please complete the returns form below, telling us reasons for return.

- 01 Recalled                      02 Too big                      03 Incorrect product                      04 Missing parts
- 05 Faulty                      06 Too small                      07 Not fit for purpose                      08 Arrived too late
- 09 Poor quality                      10 Not as described                      11 Damaged on arrival

PRODUCT NAME	QTY	REASON CODE	COMMENTS

For further information or help, please contact Mountain Warehouse's customer care

